



TerraCorps

AmeriCorps Service Member Position Description

AmeriCorps Service Member Name: TBD
Position Title: Community Engagement Coordinator
Program Name: TerraCorps Massachusetts
Service Site: OARS
23 Bradford Street
Concord, MA 01742
<https://www.oars3rivers.org/>

Service Site Supervisor: Matthew Brown email: mbrown@oars3rivers.org phone: (978) 369-3956

This position requires service member to have a car: Yes

I. Organization and Program Information

TerraCorps is a nonprofit organization working at the intersection of land conservation, sustainable farming, and local food systems to build local nonprofit capacity while growing the next generation of emerging leaders committed to making a difference at the community level. We value the power of local nonprofits to best understand and serve their communities, and our goal is to help them succeed by providing them access to the AmeriCorps national service model to build organizational capacity.

TerraCorps partners with a network of 40+ nonprofits in Massachusetts and Rhode Island focused on community needs related to local land conservation and sustainable agriculture. These partners provide service sites for a new cohort of up to 52 AmeriCorps service members annually who serve in one of five coordinator roles focused on:

- Land Conservation
- Land Stewardship
- Sustainable Agriculture
- Community Engagement
- Youth Education

Service members are paired with a site supervisor who provides them guidance and mentorship while they learn to manage community programs and projects over a 1,700-hour service term.



Service member will be serving at OARS. Community Engagement Coordinators focus their service activities on building connections with community-based constituencies using a multitude of communications, educational, and organizing strategies. OARS is a non-profit organization whose mission is to protect, improve, and preserve the Sudbury, Assabet, and Concord rivers and watershed for

all people and wildlife. Established in 1986 as the Organization for the Assabet River by a group of concerned citizens, OAR added the Sudbury and Concord rivers to its mission in 2011, becoming OARS. OARS activities include engaging in policy and advocacy work, scientific water quality sampling and testing, ecological restoration projects, and education and recreation activities. The organization has over 900 individual and family members, a 17-member Board of Directors, and six staff. Together with our volunteers and partners, OARS has made significant progress toward achieving our mission over the past 39 years.

II. Essential Responsibilities

- Collaborate with your service site supervisor to develop and modify an annual service plan within the first month of service.
- Complete 3 capacity building projects related to engaging the community in service site's priority programs and services as outlined in your annual service plan.
- Develop and lead community-wide events that engage at least 104 individuals (adults and youths) in education and/or training.
- Recruit and/or manage at least 42 volunteers in community service related to service site's programs and services.
- Present educational information to public audiences on a multitude of topics. This includes public speaking.
- Utilize social media to communicate with service site's community stakeholders.
- Organize information for use in public events and outreach.
- Communicate in a professional manner by phone, letter, email, and in person with community stakeholders.
- Maintain positive relationships with external partners and organization staff.
- Check and respond to emails and voicemails daily.
- Consult with your service site supervisor as necessary on an ongoing basis and no less than weekly.
- Complete weekly and monthly data reports on program activities for AmeriCorps using Google Sheets and America Learns database, on which you will be trained.
- Complete biweekly timecards accurately and truthfully including the number of hours served each day.
- Participate in 3 TerraCorps member service days and 3 training events annually.
- Participate in 3-day TerraCorps member orientation.

III. Marginal Responsibilities

- Solicit donations from local businesses to support your capacity building and educational/training events.
- Write one grant to support your capacity building and educational/training events.
- Attend off-site meetings with peer organizations related to community initiatives.

IV. Qualifications

A. AmeriCorps Eligibility Qualifications

1. Be at least 17 years of age at the start of service.
2. Have a high school diploma or its equivalent.
3. Be a citizen, national, or lawful permanent resident alien of the United States.
4. Satisfy the National Service Criminal History Check eligibility criteria (45 CFR 2540.202).

B. Position Qualifications

1. Strong interest in national and community service.
2. Strong writing, verbal communication, and presentation skills.
3. Able to serve both independently and as a member of a team.
4. Comfort navigating computer software programs including: MS Office 365, Bloomerang, a Customer Relationship Management (CRM) database. Training for Bloomerang will be provided.
5. Experience training and/or educating community members and volunteers.
6. Able to build relationships with people from varied cultural, economic, educational, racial, political, and religious backgrounds.

C. Environmental Conditions and Physical Qualifications

1. Moderate physical activity is required: walking several miles through forests, fields, wetlands. Some lifting and/or carrying, kneeling and/or crouching for long periods may be required.
2. Travel to off-site meetings and remote parcels of land as needed.
3. The ability to move safely over uneven terrain in remote locations.
4. The ability to see and respond to dangerous situations.
5. The ability to work in extreme weather conditions.
6. General office environment: ability to sit at desk for long periods, manual dexterity needed for keyboard work, writing, and phone calls.

D. Other Preferred Qualifications

1. Experience or interest in environmental science; collecting water samples is a plus, though OARS will provide training.
2. Experience and interest in paddling. OARS will provide training and certification to become a paddle leader, though some prior experience is preferred.
3. Experience or interest in public speaking and presenting.

V. Term of Service and Time Requirements

Start Date: 9/22/2025

End Date: 7/31/2026

Term of Service & Service Hours: Full-time (1700 hours), 40 hours/week

Teleservice Policy: Full-time, in-person service is required. Remote or hybrid teleservice is prohibited unless approved in advance by TerraCorps as part of an accommodations plan.

Service Site Closures: No Site Closures.

SCHEDULE*

Monday	Tuesday	Wednesday	Thursday	Friday
9:00 AM–5:00 PM	9:00 AM–5:00 PM	9:00 AM–5:00 PM	9:00 AM–5:00 PM	9:00 AM–5:00 PM
Evenings/Weekends: Some evening/weekend hours are required; to be set by mutual agreement				

- * Schedule is subject to change based on service site needs, any changes will be communicated as soon as possible and a minimum of 72 hours in advance.
- * Service members will have sufficient opportunity to fulfill the term of service including holidays, time off, and missed hours.
- * All service members will be asked to attend AmeriCorps Opening Day at a date and time to be announced in October.
- * All service members are expected to serve on the Martin Luther King, Jr. Monday Holiday unless otherwise informed by their TerraCorps program manager.

VI. Orientation and Training

- Service members will spend their first week of service in TerraCorps Orientation, which includes:
 - General Introduction to TerraCorps and AmeriCorps
 - Mindfulness and Nature Exploration Walk
 - TerraCorps Alumni Panel Q&A
 - The Art of Communication
 - Service Member Contract Review Scavenger Hunt
 - TerraCorps and AmeriCorps Systems
 - Prohibited and Unallowable Activities
 - AmeriCorps Branding and Uniform Guidance
 - Introduction to Program Technologies
 - Introduction to TerraCorps Online Program Handbook
 - AmeriCorps Benefits
 - Performance Measures and Data Tracking and Reporting
 - Non-Harassment and Nondiscrimination Policies
 - Timekeeping and Time-off Policies
 - Service Plan Development
 - TerraCorps Service Project
- Service members will spend their second week being oriented to their service site.
- Service members will collaborate with their site supervisor to develop an annual service plan providing an opportunity to dive deeply into the planning phases of your capacity building and education/training service projects with a seasoned professional.
- Service members will receive ongoing mentorship from their site supervisor on a weekly basis related to their service projects and professional development progress.
- Service members will participate in the following training days in October, January, and April, facilitated by professional training partners:
 - Workshop: Project Management
 - Workshop: Life After AmeriCorps – Green Career Directions
- Service members are allocated \$150 by their service site to pursue outside training opportunities related to their service and/or to attend industry conferences.

- Service member training hours will not exceed 20% of the member's total term of service (45 CFR §2520.50).

VII. Benefits

- \$27,666 living allowance (pre-tax), divided and paid biweekly over the term of service, which is \$1,202.87 /pay period (pre-tax).
- \$7,395 AmeriCorps Segal Education Award (upon completion of 1,700 hours of service).
- Student Loan and Interest Forbearance on qualified federal student loans for duration of service term.
- Individual healthcare coverage.
- SNAP benefits in RI and SNAP/HIP benefits in MA (if eligible).
- Childcare benefits (if eligible).
- Opportunity to take up to two weeks' time off for holidays, sick/personal days, and/or vacation over the full service term.
- Mentorship, training, and career development opportunities while serving directly with community-based nonprofits and top professionals in the field.
- The personal rewards of national service and community engagement.
- Lifelong connections to a growing network of people and organizations.
- After you finish your year of service, you may be eligible for the Public Service Loan Forgiveness Program here: <https://studentaid.gov/manage-loans/forgiveness-cancellation/public-service>.

VIII. Performance Evaluation

- All service members participate in a mid-service evaluation and an end of service Appreciative Inquiry evaluation process. Members will be evaluated on metrics of professionalism, organization and prioritization of workload, compliance with attendance policies, and adequate communication methods, among other items, on the following qualitative scale: Not Performing, Growing, Achieving, Exceeding. Service members will also evaluate their site supervisor during the same process.

IX. Signature of Agreement

The AmeriCorps service member and site supervisor hereby acknowledge by their signatures that they have read, understand, and agree to the Position Description. If the member is under the age of 18 years old, the member's parent or legal guardian must also sign.

AmeriCorps Service Member Name (please print)	AmeriCorps Service Member Signature	Date Signed
Parent/Legal Guardian Name, if Member is under 18 (please print)	Parent/Legal Guardian Signature	Date Signed
Site Supervisor Name (please print)	Site Supervisor Signature	Date Signed

Authorized Program Representative Name (please print)	Authorized Program Representative Signature	Date Signed
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This position is available to all, without discrimination on the basis of race, color, sex, sexual orientation, pregnancy, religion, age, national origin, genetic information, disability, military status, familial status, political affiliation, or any other characteristic protected by law.

Reasonable accommodations will be provided as needed for applications, interviews, and service. To request an accommodation, contact Maria Infante, Chief Experience Officer, at minfante@terracorps.org.